What is a resource?

An instance of a service

A resource is an instance of a service.

What account type never expires, does not require a credit card, and has access to over 40 services?

Lite

The Lite account never expires, does not require a credit card, and has access to over 40 services.

When using the Cost Estimator tool, what three formats can be used to download the completed estimate?

PDF, XLSX and CSV

When using the Cost Estimator tool, you can download the completed estimate as a PDF, an XLSX, or a CSV.

Fill in the blank.

Resource Groups are used \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

To provide access to multiple resources at once

Resource Groups are used to provide access to multiple resources at once.

What are the three account types in IBM Cloud?

Lite, Pay-as-you-go, and Subscription

The three account types in IBM Cloud are Lite, Pay-as-you-go, and Subscription.

What is a multi-zone cluster?

A multi-zone cluster is a region that is comprised of three or more zones that are independent from each other to ensure that single failure events affect only a single zone.

What are two ways to access IBM Cloud?

IBM Cloud Console and IBM Cloud CLI

IBM Cloud Console and IBM Cloud CLI are two ways to access IBM Cloud.

What two ways can you view your billing information?

Monthly overview and Specific service

You can view your billing information in a monthly overview or by a specific service.

What severity level should be assigned to a support case in the event of a minimal function becoming inoperable?

Severity Level 4

In the event of a minimal function becoming inoperable, the severity level of 4 should be assigned to the support case.

Which support plan provides a technical account manager?

Premium

The Premium support plan provides a technical account manager for quarterly business reviews.